



AP-HP.
Université
Paris-Saclay



Lao PDR Integrated Emergency Response Training 2025

Presentation of SAMU (EMS)

EMS Dispatch (Tel : 15)

- Dispatchers (1 year study)
- Emergency physicians (10 years study)

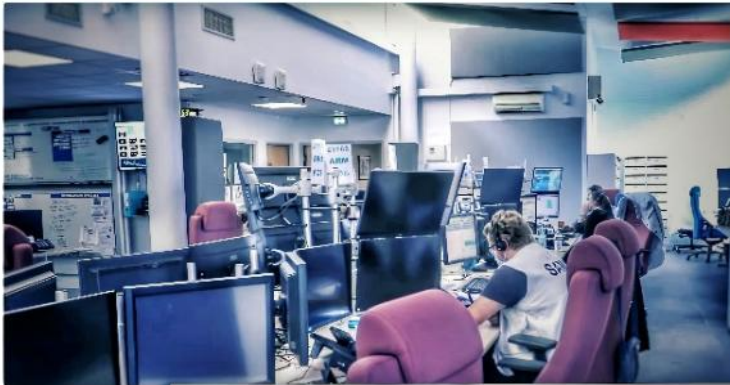
Who calls EMS



- Anybody may call
- Citizen, tourist, worker
- GP, specialist, clinic, hospital (private, public)
- Retirement home
- Police,
- So just anybody.....



Dispatch's Responses



- Medical advice, online prescription
- Teleconsultation (video, smartphone)
- General practitioners, out-patient clinic
- Send to ER
- BLS resources
 - Ambulances
 - Fire's Department vehicle,
 - Red Cross, volunteers...
- **ALS Ambulance**

ALS Ambulance



- 1 ALS ambulance for 150,000 inh (daytime)
- 1 for 250,000 (nighttime)

ALS Team includes 3 members:

- Emergency Physician, Nurse, Paramedic
- ~~Scoop and run~~
- Stay and treat = Take your time



To summarize

- Dispatch analyse all calls and choose the response : BLS, ALS....
- Dispatch prepares pathway to ER, ICU, trauma center. stroke center....
- Specific situations (mass casualties, terrorists attacks,...) : Special vehicles
 - Helicopter
 - Mobile command unit
 - CBRN mobile unit
 - Mass disaster mobile unit
 - Collective ALS ambulance for 6 patients : bus
 - ALS Motorbikes



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